

WFG Underwriting Bulletin



To: All South Carolina Policy Issuing Agents of WFG National Title Insurance Company
From: Underwriting Department
Date: May 16, 2023
Bulletin No. SC 2023-01
Subject: Ransomware Attack in Spartanburg County

Spartanburg County has been the victim of a ransomware attack which occurred on April 27, 2023. This has affected the recording of documents since that date.

WFG will insure transactions in Spartanburg County while the attack is being resolved with the use of the disaster affidavit found at this link: [Spartanburg County Ransomware Attack Affidavit](#).

Be sure to obtain Over the Limit Authorization for any transaction exceeding the agent's authority. In all closings, all parties to the transaction must sign the disaster affidavit. Lenders should be advised early in the process in writing that there is no guarantee their mortgage will be recorded in a normal timeframe after closing. Be sure to modify the lender's closing instructions to reflect this fact and obtain acknowledgment from the Lender in writing.

Spartanburg County has provided temporary phone numbers while they try to restore their phone systems. Below is a list of temporary phone numbers you may find useful.

- Assessor – (864) 596-2526 and 596-3048
- Attorney – (864) 596-3046
- GIS – (864) 596-3257 and 596-3465
- Planning & Development – (864) 596-3689 and 596-3458
- Probate Court – (864) 596-2556
- Register of Deeds – (864) 596-3498
- Treasurer – (864) 596-3220 and 596-3218

NOTE: This Bulletin should not be interpreted as reflecting negatively upon the character of an individual or entity mentioned herein and is for the sole purpose of establishing underwriting positions and policies reflecting WFG National Title Insurance Company's best business judgment. The information contained in this Bulletin is intended solely for the use of employees of WFG National Title Insurance Company, its title insurance agents and approved attorneys. Disclosure to any other person is expressly prohibited unless approved in writing by the WFG National Title Insurance Company's Underwriting Department.

The Agent may be held responsible for any loss sustained as a result of the failure to follow the standards set forth above.